



## **SAS/SQL Programmer**

**Position:** SAS/SQL Programmer  
**Discipline:** Database Management, Programming  
**Start date:** ASAP  
**UK Office:** Phillips & Cohen Associates (UK), Ltd, 5 Exchange Quay, 9<sup>th</sup> Floor, Manchester, M5 3EF

This is an exciting opportunity to join the world's market leader in the highly specialised area of probate debt recovery as part of the Management Information Systems team.

Our compassionate and compliant approach is award-winning, and there's a reason for that. As probate partners of financial institutions, we understand that only we can make the business a success. This is why we like to make sure that our customers are looked after every step of the way. The Company is committed to giving the highest standards of customer service and we achieve this through the on-going development of our colleagues. This is reflected in various awards we have received including Investors in People, Treating Customers Fairly, ICM DCA of the year and the Customer Service Excellence award.

This position develops and delivers essential business operations reports for the Operations business unit. Responsibilities include SAS/SQL database maintenance, development and delivery of daily operations reports using commercial reporting software. This position coordinates development sessions to thoroughly understand the reporting requirements and changes needed to support business requirements. This position will have responsibility for maintaining data, developing and maintaining ad-hoc and operations reports. The incumbent will develop, test, and maintain databases for Operational business units.

### **Responsibilities**

- Update / distribute daily operations report.
- Development of reporting tools to support business requirements.
- Communicate / present data to all levels of management.
- Create and maintain runbook documentation and analyzing logs.
- Track tasks and projects from inception through testing and deployment.
- Design and implement database structure changes.
- Update tables and stored procedures as new fields are added.
- Create data views to facilitate customer reporting needs.
- Monitor regularly scheduled jobs to ensure the database is being properly maintained.
- Ensure that datasets are appropriate for business needs.
- Evaluate performance against corporate plans.
- Validate that reports measure desired business metrics.
- General administration and maintenance of the server and the management of the existing databases.
- Analyse and identify current inefficiencies with the current databases with a view to providing a solution.
- Developing effective processes and controls which prevent customer detriment during the collections cycle.

**Desired Education & Experience**

- Relevant degree.
- 2-3 years data analysis, reporting, and/or documentation experience.
- 2-3 years' experience SQL or SAS database experience.
- Consumer lending experience 1+ years.
- Microsoft Office proficiency (1+ years).
- Enterprise reporting software experience.
- Banking / lending experience.
- Operations reporting experience.
- SAS E-Guide experience.

**What's in it for you?**

- Luxurious office environment in a superb location
- 31 days holidays per year including 8 bank holidays
- Reserved secure car parking spaces available
- Comprehensive benefits and discounts package
- Healthcare Scheme\*
- Company pension plan\*
- Life Assurance\*
- Cycle2work scheme\*

*\* Subject to qualifying period.*

Unfortunately, we are unable to offer Visa sponsorship for this role.

**Working Pattern – 37.5 hours per week based on a shift rota**

Monday – Friday 8.00am – 4.00pm

We look after the personal information you provide to us, if you would like to know more about how we use your data you can read our 'Privacy Notice for Candidates' which is available at [www.phillips-cohen.co.uk/careers](http://www.phillips-cohen.co.uk/careers)